

no-reply@platform.quilter.com

To



Dear Mr A Jones

Activate your online account today to resume your paperless service

We recently emailed you to help set up your paperless service. As we're sure you know, this was because your adviser Joe Bloggs told us that you would like to access your documents online. As you haven't activated your online account by the deadline of 01 October 2020, we are switching all paperless correspondence off starting today. You will now go back to receiving all communications and investment paperwork in the post instead.

Can I still go paperless?

Yes, your account is ready and waiting for you. By activating your account now you can ensure that you don't miss out on the additional benefits that going paperless provides:



See how their money is performing



See all their savings in one place



Go paperless to reduce unnecessary admin

What do I need to do?

To make sure you don't miss out on the benefits of going online, simply **activate your account today**.

It takes most customers less than 7 minutes.

Activate now in 3 steps:

- 1. Prepare** - you'll need either your driving license number, passport number or electricity bill. You don't have to scan or send us any documents
- 2. Activate** - click the button below to get started, or visit platform.quilter.com/activate
- 3. Verify** - secure your account using your mobile or landline number



Activate your account now

Activating couldn't be easier, and if you need some extra help, our **user guide** talks you through it step-by-step.

My next steps

Once you've activated your account, you'll receive an email from us to let you know whenever you have new documents available to view online. If you don't activate your online account, we won't be able to give you access to all your online benefits. This will also mean we have to switch paperless off, and you will go back to receiving all communications and investment paperwork in the post instead.

If you have recently activated your online account, thank you and there's nothing else you need to do.

Kind regards

Anthony Scammell
UK Operations Director

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