

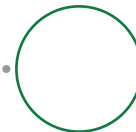
To



Discuss paperless
with your adviser



Complete your
online activation



Enjoy your
online benefits

Dear Mr A Jones

Don't lose your paperless service: Activate your online account today

We recently sent you an email as your adviser Joe Bloggs let us know that you would like to go paperless, and access your documents online.

Since making this change, we've noticed you haven't yet activated your online account. Until you activate, you won't be able to access any of your documents, and you may be missing out on important information on your investments.

It's important that you activate your account by 1 October. If you don't activate by this deadline, we will have to switch paperless off, and you will go back to receiving all communications and investment paperwork in the post instead.

What do I need to do?

To make sure you don't miss out on the benefits of going online, simply **activate your account today**.

It takes most customers less than 7 minutes.

Activate now in 3 steps:

- 1. Prepare** - you'll need either your driving license number, passport number or electricity bill. You don't have to scan or send us any documents
- 2. Activate** - click the button below to get started, or visit platform.quilter.com/activate
- 3. Verify** - secure your account using your mobile or landline number



Activate your account now

Activating couldn't be easier, and if you need some extra help, our **user guide** talks you through it step-by-step.

My next steps

Once you've activated your account, you'll receive an email from us to let you know whenever you have new documents available to view online. If you don't activate your online account, we won't be able to give you access to all your online benefits. This will also mean we have to switch paperless off, and you will go back to receiving all communications and investment paperwork in the post instead.

If you have recently activated your online account, thank you and there's nothing else you need to do.

Kind regards

Anthony Scammell

UK Operations Director

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